

**Director of Innovation and Solutions Development, Department of Children's Services, Office of Information Technology**

**SUMMARY:** The Director of Innovation and Solutions Development, Department of Children's Services, (DCS), Office of Information Technology is responsible for the leadership of the Innovations and Solutions Development Team and reports to the Agency Chief Information Officer. The Director oversees a team of thirty five employees and contractors who manage and perform development activities over a complex Child Welfare Tracking system, TFACTS.

**PRINCIPAL DUTIES AND RESPONSIBILITIES:**

- Responsible for development team of thirty five employees and contractors including business analyst, developers and testers in the execution of development projects approved and prioritized by DCS Management Advisory Council (MAC).
- Works with Product Owners in order to determine project planning, requirements, staffing levels, and training
- Ensure projects are completed in a timely manner by anticipates potential project roadblocks and identifies alternatives
- Communicates project progress to DCS OIT team and Executive Management, including the MAC.
- Provides team leadership with various human resources management accountabilities. such as:
  - Hiring team members and managing team member requirements in line with project activities.
  - Setting annual performance targets for Project Managers and conducting performance reviews.
  - Providing on-going motivation, coaching, guidance, feedback, and mentoring support to the team.
  - Managing the workload of Managers Coordinating and conducting post-implementation reviews of projects

**EDUCATION / EXPERIENCE:**

A bachelor's degree from an accredited college or university in Computer Science or related degree and 15 years experience in Child Welfare Systems Development in the following or in a combination of the following: Senior Developer, Application Data Architect and Information Systems Director. Essential technical experience: Java, Oracle, SQL, JBoss, Kendo UI

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**SKILLS:**

This position requires:

- Dedication and commitment to customer focused delivery of system solutions with a proven track record of success in implementing large, complex development projects.
- In depth understanding of Child Welfare practices and system requirements with the ability to envision and implement improvements needed.
- Substantial team leadership experience with business analysts, developers, testers along with juggling multiple goals, changing priorities and deadlines;
- Ability to build a strong network and relationships at all levels of the organization;
- Ability to identify current or future problems or opportunities, then analyze, synthesize, and compare information to understand issues and cause/effect relationships.
- Technical training and experience in JAVA, Oracle, SQL, JBoss, KendoUI

**All interested candidates should submit a cover letter and resume to:**

[DCS.OIT\\_Talent\\_Management@tn.gov](mailto:DCS.OIT_Talent_Management@tn.gov)

<http://agency.governmentjobs.com/tennessee>

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